| Od | ctober 2 | 2003 | | | | |
|-----|----------|------|-----|----------------------------------|---|-----|
| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 R1 Install /Test WIN6530 on LA Net & LDR 10/10-11/21 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 R1 Training Sites Lease Complete | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 R1 Office Site Prep Completed | 31 | |

| N | ovember | 2003 | | | | | |
|-----|---|------------------------------|-----------------------------------|-----------------|-------------------------------------|----------------------------------|--|
| Sun | Mon | Tue | Wed | Thu | Fri | Sat | |
| | | | | | | 1 | |
| 2 | 3 R1 TRRD | 4 CBO Training | 5 CBO Training | 6 CBO Training | 7 | 8 | |
| | | R1 Equipm | ment Installed at District Office | es 11/3 - 11/21 | | | |
| | | R1 S | taff (Conversion) Training 11/ | /3 - 11/14 | | | |
| 9 | 10 R2 Install /T WIN6530 on LA N & LDR 11/10-12/1 | let | 12 | 13 | 14 R2 Training Sites Lease Complete | 15 | |
| | | | | | | | |
| | | | | | | | |
| 16 | 17 | 18 | 19 R1/R2 Go/No Go Decision | 20 | 21 | 22 | |
| | | | | | | | |
| | | R2 St | aff (Conversion) Training 11/ | | | | |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 | |
| | R2 Office Site Pro- Completed R1 Citicorp & L. Net Production Testing 11/24 - 12 | A | | 27 HOLIDAY | HOLIDAY | R1 Leased Site Prep Completed | |
| | R2 S | taff (Conversion) Training 1 | 1/17 - 11/26 | | | | |
| 30 | | | | | | | |

| De | ecember : | 2003 | | | | |
|---------|---|--|---|----------------|--|------------------------------------|
| Sun | Mon | Тие | Wed | Thu | Fri | Sat |
| | R2 Citicorp & LA Net Testing 12/1- 12/29 | 2 | 3 R2 TRRD | 4 | 5 R1 Complete Equip Installation & Testing | Rollout 1 LDR Send Conversion File |
| | | R2 Equipmer | nt Installed at District Office | s 12/1 - 12/22 | | |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| | | R1 Q | uest Admin Training 12/9 - | 12/18 | | |
| 14 | 15 R1 - Citicorp Mail EBT Cards 12/15-17 | 16 | 17 R1- Citicorp Mail PINs 12/17-19 R1 OTC Letters | 18 to D.O.s | 19 | 20 |
| | | R1 Quest Admin T | raining 12/9 - 12/18 | | | |
| | | R2 Equipmer | nt Installed at District Office | | | |
| 21 | 22 | 23 | 24 | 25 HOLIDAY | 26 | 27 |
| R2 Equi | ipment Installed at District Offices 12/1 - 12/22 | | | HOLIDA | | |
| 28 | 29 | 30 R2 Leased Site Prep Completed | 31 | | | |

| 'un | Mon | Tue | Wed | Thu | Fri | Sat | |
|-----|--------------------------|--------------|--|------------------------|---|--|--|
| | | | | 1 HOLID | AY 2 | 3 Rollout 2 LDR Send Conversion File | |
| 1 | 5 R1 Core Group Train | 6 | 7 | 8 | 9 | 10 | |
| | 1/5 - 1/6 | img | | R1 Participant Trainir | ng 1/6 - 1/31 | | |
| | | | R1 Cashier Training 1/5 - 1/9 R1 Policy Training 1/5 - 1/16 | | | | |
| | | R2 Qu | nest Admin Training 1/5 - 29 | | | | |
| 11 | 12 | 13 | R2 - Citicorp Mail EBT Cards 1/14-19 R2 OTC Let | | 16 R2- Citicorp Mail PINs 1/16-21 | 17 R1 SOFT GO-LIVE LDR Send Benefit File | |
| | | R1 Participa | ant Training 1/6 - 1/31 | | | | |
| | | | R1 Policy Training 1/5 - 1/16 | | | | |
| | | R2 Qı | uest Admin Training 1/5 - 29 | | | | |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 | |
| | | Y | R1 Participant Training 1/6 - 1/31 | | | | |
| | HOLIDA | | R2 Quest Admin Training | g 1/5 - 29 | | | |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 | |

| Feb | ruary | 2004 | | | | | | | | |
|----------------------|--|-------------------------------|---|---|-----|-----------------------------|--|--|--|--|
| Sun | Mon | Тие | Wed | Thu | Fri | Sat | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | | | |
| ROLLOUT 1 GO-LIVE | R2 Core Group Tra 2/2 - 2-3 | ining | R2 Participant Training 2/3 - 2/28 (exclude Monday) | | | | | | | |
| | | R2 Policy Training 2/2 - 2/11 | | | | | | | | |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 | | | | |
| | R2 Policy Trainir | ng 2/2 - 2/11 | · | | | R2 SOFT GO-LIVE LDR Send | | | | |
| | R2 Cashier Training 2/9 - 2/13 Benefit File | | | | | | | | | |
| | | | R2 Participant Training 2/3 - 2/28 (exclude Monday) | | | | | | | |
| 15 | 16 HOLIDA | 17 | 18 | 19 | 20 | 21 | | | | |
| | -0110/ | Y | | | | | | | | |
| | HOLIDA | | R2 | Participant Training 2/3 - 2/ | | | | | | |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 | | | | |
| | | | | | | | | | | |
| | | | R2 | R2 Participant Training 2/3 - 2/28 (exclude Monday) | | | | | | |
| 29 | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |

| | March 2004 | | | | | | |
|-----|--------------------|-----|-----|-----|-----|-----|--|
| Sun | Mon | Тие | Wed | Thu | Fri | Sat | |
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| | ROLLOUT GO-LIVI | | | | | | |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 | |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 | |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 | |
| 28 | 29 | 30 | 31 | | | | |
| | | | | | | | |